

## RELAY SERVICES' REIMBURSEMENT RATE, CONTRIBUTION FACTOR & FUND SIZE HISTORY

DATE	TRS*	CTV	IPCTV	STS	VRS***	VRS Tier 1 min	VRS Tier 2 min	VRS Tier 3 min	IP	FACTOR	FUND	SIZE	CONTRIBUTION	
						0-50,000 min	50,001-500,000	>500,000			MIN (M)	MAX (M)	CUM. (M)	BASE (B)**
1993	\$1.705	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00030	\$25.5	\$30.8	\$30.8	
1994	\$1.705	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00030	REQT	NET		
1995	\$1.304	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00023	\$24.8	\$14.7	\$45.5	
1996	\$1.379	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00033	\$29.4	\$28.5	\$74.0	\$86.4
1997	\$1.217	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00058	\$44.2	\$53.2	\$127.2	\$92.2
1998	\$1.168	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00039	\$48.7	\$40.2	\$167.4	\$103.5
1999	\$1.179	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00038	\$43.0	\$38.0	\$205.4	\$100.0
1/00-6/00	\$1.179	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00038				
7/00-12/00	\$1.282	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.00073	\$62.0	\$58.6	\$264.0	\$80.5
10/00-12/00	\$1.282	N/A	N/A	N/A	\$5.143	N/A	N/A	N/A	N/A	0.00073				
1/01-6/01	\$1.328	N/A	N/A	N/A	\$5.539	N/A	N/A	N/A	N/A	0.00073				
3/01-6/01	\$1.328	N/A	N/A	\$4.623	\$5.539	N/A	N/A	N/A	N/A	0.00073				
07/01	\$1.309	N/A	N/A	\$2.620	\$7.449	N/A	N/A	N/A	N/A	0.00073	\$70.0	\$59.0	\$323.0	\$81.3
8/01-6/02	\$1.395	N/A	N/A	\$2.469	\$9.614	N/A	N/A	N/A	N/A	0.00073				
4/22/02-6/02	\$1.395	N/A	N/A	\$2.469	\$9.614	N/A	N/A	N/A	\$1.395	0.00073				
7/02-6/03	\$1.528	N/A	N/A	\$4.045	\$17.044	N/A	N/A	N/A	\$1.528	0.00080	\$90.0	\$64.0	\$387.0	\$79.9
7/03-6/04	\$1.368	N/A	N/A	\$2.445	\$7.751	N/A	N/A	N/A	\$1.368	0.00149	\$115.5	\$115.5	\$502.5	\$77.5
7/03-6/04 (2/04)	\$1.368	N/A	N/A	\$2.445	\$7.751	N/A	N/A	N/A	\$1.368	0.00220	\$170.5	\$170.5	\$557.5	\$77.5
7/03-6/04 (7/06)	\$1.368	N/A	N/A	\$2.445	\$8.854	N/A	N/A	N/A	\$1.368	0.00220				
9/03-6/04 (6/04)	\$1.368	N/A	N/A	\$2.445	\$8.854	N/A	N/A	N/A	\$1.368	0.00220	\$170.5	\$170.5	\$557.5	\$77.5
7/04-6/05	\$1.349	N/A	N/A	\$1.440	\$7.293	N/A	N/A	N/A	\$1.349	0.00356	\$289.4	\$289.4	\$846.9	\$81.2
7/04-6/05 (12/04)	\$1.398	N/A	N/A	\$1.596	\$7.596	N/A	N/A	N/A	\$1.398	0.00356	\$289.4	\$289.4	\$846.9	\$81.2
7/05-6/06	\$1.440	N/A	N/A	\$1.579	\$6.644	N/A	N/A	N/A	\$1.278	0.00564	\$441.5	\$441.5	\$1,288.4	\$78.2
07/06-06/07	\$1.291	N/A	N/A	\$1.409	\$6.644	N/A	N/A	N/A	\$1.293	0.00535	\$419.7	\$419.7	\$1,708.1	\$78.5
07/07-06/08	\$1.291	N/A	N/A	\$1.409	\$6.644	N/A	N/A	N/A	\$1.293	0.00720	\$553.4	\$553.4	\$2,261.5	\$76.8
****07/07-06/08	\$1.592	\$1.629	\$1.629	\$2.723	N/A	\$6.770	\$6.500	\$6.300	\$1.293	0.00819	\$636.7	\$636.7	\$2,898.2	\$77.7
07/08-06/09	\$1.5938	\$1.6569	\$1.6569	\$2.7248	N/A	\$6.7362	\$6.4675	\$6.2685	\$1.2865	0.01012	\$805.5	\$805.5	\$3,703.7	\$79.6
07/09-06/10	\$1.8311	\$1.6778	\$1.6778	\$2.9621	N/A	\$6.7025	\$6.4352	\$6.2372	\$1.2801	0.01137	\$891.0	\$891.0	\$4,594.7	\$78.3
07/10-06/11	\$2.0256	\$1.6951	\$1.6951	\$3.1566		\$6.2390	\$6.2335	\$5.0668	\$1.2985	0.00585	\$433.9	\$433.9	\$5,028.6	\$74.1

\* Includes captioned telephone VCO minutes, beginning 8/03 and ending 02/08.

\*\* FCC July 1999 Order changed contribution base from gross to end-user revenues and changed fund period from April - March to July - June.

\*\*\* FCC July 2006 Order full retroactivity of the 2003-2004 VRS rate of \$8.854 back to July 2003

\*\*\*\* Rates effective with March 2008 minutes billed in April 2008